IT Solutions Delivery Executive

Employer:	East West Railway Company
Location:	London initially, then based in the Oxford-Cambridge corridor
Basis:	Permanent
Team dimensions:	Reporting directly to the Head of Information Technology

A little bit about us:

East West Railway Company is a new and exciting opportunity to be at the forefront of the changing landscape of the rail industry, delivering substantial fast-paced improvement to modernise the railway.

East West Rail is a proposed new rail link between Oxford, Milton Keynes, Bedford, Cambridge and potentially beyond. As part of the wider plans for this strategically important corridor, it is one of the most high profile infrastructure projects in the UK today. The new railway will improve local connectivity and serve as a catalyst for economic development and the creation of new housing, as well as significantly reducing existing journey times.

In the 2017 Budget, it was announced that the East West Railway Company would be established to bring new drive and focus to the project. The Secretary of State for Transport recently launched the company, highlighting its role to bring innovation, to deliver more quickly and cost-effectively than existing models, and to develop competition with Network Rail.

The company is now scaling up significantly as it has taken on delegations and obligations relating to the delivery of the Western Section and Central Sections of the scheme, which will provide both innovative upgrades to existing track and to design then construct new infrastructure.

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Key accountabilities and responsibilities:

As IT Solutions Delivery Executive for the East West Rail scheme you will:

- Implement and configure Information Systems and Technology, compliant with required Government and EWR Co policies and security standards to support the achievement of the strategic aims of EWR Co and ensure operational effectiveness
- Employ 'best practice' delivery and support standards maximising competitive advantage
- Manage service providers and third party suppliers leveraging their capabilities and skills to maximum effect
- Work with the corporate commercial team in the procurement of all configuration support, software and hardware acquisition for the business
- Support the Head of Information & Technology in the management of EWR Co ICT infrastructure and cloud services to minimise downtime, optimise customer service and ensure compliance
- Develop and manage systems training across the business to optimise solution effectiveness, staff adoption and business efficiency
- Support the EWR Co. commitment to customer service and the customer journey
- Take responsibility of your own and others' health and safety and of those who may be affected in the day-to-day delivery of this role by adopting and working to the EWR Co. Health and Safety principles
- Act as a role model for EWR Co.'s vision and values, behaving in ways that are in alignment with EWR Co.'s Ways of Working, encouraging and supporting others to do so

Team dimensions

- Management of a complex ICT supply chain

Given the early stage of the project, it is likely that the nature of the role may evolve as the project progresses. It is also possible that other ad-hoc activities and duties may be required.

You should apply if you have:

As IT Solutions Delivery Executive for East West Railway Company you will have at least 5 years' experience in Information Technology, ideally within start up and/or innovative organisations.

Your skills and experience will include:

- Strong technical skills in delivering IT solutions and new hardware and software including delivery of: ERP, GIS, Engineering and Construction Collaborative Working Environments and CRM solutuons
- Experience rolling out new suites of software to a growing organisation, or rolling out new software to established organisations
- Building and managing relationships with a diverse range of stakeholders
- Strong analytical skills with the ability to make rational decisions based on consideration of the full range of contributing factors
- Considerable ability and experience of influencing at a senior level, individually and through others

- Demonstrable negotiation and persuasive skills to ensure the right decisions are made
- A track record of delivering measurable results through IT solutions
- Excellent communication and presentation skills
- Experience in driving innovation and change
- Experience and confidence in dealing with high levels of uncertainty and ambiguity in a constantly changing and challenging environment
- UK rail industry and/or capital programme knowledge and experience is an advantage, but not essential.

Education and qualifications:

- Bachelor's degree information technology or computer science or equivalent demonstrable experience

You will also need to have the right to work in the UK.

Join the team!

Please send your resume and a covering letter explaining why you are interested in the role and meet the above experience requirements to: **recruitment@eastwestrail.co.uk**