

Management Framework Policy

This policy supports our purpose and vision:

Connecting lives and unlocking the future. Providing easy everyday journeys, bringing people and places together.

EWOR Co outcomes

Simpler for all customers

Safe & secure

Quicker than industry norms

Cheaper for taxpayer

Greener for the environment

Environment: To provide and promote cleaner, greener travel solutions.
Designing, constructing, operating and maintaining compliantly. To minimise negative environmental impact, protect the environment, prevent pollution and realise opportunities for environmental improvement.

Quality, Information Security & Knowledge Management: Enabling a culture of business excellence and robust governance to assure customer and stakeholder satisfaction.
Effectively managing our information risk as part of everyday practice, supporting well informed risk based decision making. Utilising information management processes to predict business scenarios and validate and drive strategy.

Risk: To reduce threat exposure and capitalise on opportunities.
Ensuring risk management is an integral, visible and consistent part of management activities across EWOR Co.

Health & Safety: Striving to provide a safe and healthy environment for our people – ensuring that everyone arrives, works and goes home safe, healthy and secure every day.
Always working safely is EWOR Co's commitment and a key element of our 'Safe and Secure' outcome.

Social Value: To improve people's lives – starting now.
To minimise negative impacts and create positive outcomes for local communities, lineside neighbours, customers, employees, and people in our supply chain over the enterprise lifecycle.
Inclusion: To embed inclusion in all that we do.
To carry out a coordinated approach to the delivery of inclusion across EWOR Co and programme, adopting a holistic and whole-life approach.

Innovation: Enabling the future of rail at EWOR Co.
Embedding a culture of innovation to support our ambition to be a learning organisation. We will seek opportunities to deploy solutions that drive value and positive impact, leading to progressive change in the rail industry.

We are committed to:

- Delivering our outcomes, living our values and taking the needs of our stakeholders and interested parties into account
- Ensuring the principles of this policy are embraced and a positive culture is established and embedded
- Complying with legislation and our compliance obligations
- Adopting an enterprise approach to ensure effective, whole-life management and delivery of the railway
- Communicating this policy, our strategic priorities and our goals throughout our enterprise
- Active consultation and participation throughout our enterprise
- Integrating sustainability into our activities and decisions
- Appropriately sharing learning with the wider industry and interested parties
- Making resources available to implement and review this policy, ensuring it remains adequate and effective
- Continual improvement of our processes to enhance performance

The EWOR Co annual Business Plan articulates our priorities, objectives and targets for the coming year. These commitments are supported by EWOR Co internal processes and led by our executive team.



Beth West
Chief Executive
October 2023



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Quality, Information Security & Knowledge Management	Risk	Health & Safety	Environment	Social Value
We standardise data sources and minimise data duplication, integrating our systems wherever possible.	We manage risk and uncertainty, delivering a new high quality railway with incomplete knowledge of future events, in a complex environment and within funding and timing constraints.	We understand and fulfil our legal obligations and strive to continually exceed all minimum requirements, seeking and adopting the best possible Health & Safety practices.	We will deliver a railway that supports a thriving and diverse natural environment.	We support ethical and inclusive economic growth that tackles inequalities (utilising local and small, medium size businesses and creating jobs).
We maintain a collaborative, transparent supply chain assessment process and partnership structure, maintaining clear information borders with external partners and stakeholders.	We are committed to implementing an enterprise risk management culture, adopting best practice in the identification, evaluation and effective management of risk.	We give our people the training, knowledge, skills and resources necessary to work safely and to thrive.	We will deliver a railway that enables operational net zero carbon by 2050.	We provide STEM education & skills - based training to increase the number of young local people entering the rail and construction industries and improve access for those traditionally excluded.
We have a robust governance framework for assuring compliance to all legal and regulatory requirements.	We utilise risk governance frameworks, systems, tools and methods to drive effective risk management behaviour within the organisation.	We promote a 'just culture' and pledge to be a learning organisation.	We will deliver a railway that is prepared for a changing climate.	We improve community health, safety and wellbeing (including customers, employees, supply chain).
We provide the resources, training, tools and techniques to enable our colleagues to continually improve their skills and competencies.	We support individuals and teams to identify and manage threats and opportunities relevant to their own objectives.	We care about our people and always put their mental health and wellbeing first.	We will deliver a railway that responds to its surroundings, protects views and celebrates our heritage.	We improve equality of opportunity, where everyone can participate in EWR equally, confidently and independently.
We promote innovation and continual improvement identifying and quickly capitalising on opportunities.	We deploy dynamic risk management analysis, escalation and reporting to improve transparency and inform decision making.	Our people act decisively to eliminate workplaces hazards and reduce health and safety risks.	We will deliver a railway that supports a circular economy.	We will ensure employment is fair and ethical across the programme.
Our internal audit programme assesses the effectiveness of our management system and addresses inefficiencies.	We provide clear evidence to all stakeholders that EWR Co recognises, understands and is controlling the risks associated with the scheme.	Our people lead by example through their own safe behaviours and acts, challenging unsafe behaviours and acts in others: they don't walk by.	We will deliver a railway that protects the health and wellbeing of our communities, customers and colleagues.	We will design and deliver products and services that meet the needs of a diverse range of customers and that are delivered in an inclusive way, accessible to everyone.
We ensure information is high quality and managed to ensure it is consistent and timely thus maximising its value.	We assist in reducing threats to the scheme's cost, schedule and quality, identifying and capturing opportunities to deliver on time and within funding limits.	Our people stop work if they feel it is unsafe.		We will put people at the heart of East West Rail right from the start. Our culture recognises and values inclusivity for our customers, supply chain, team and the communities we serve.
We effectively identify and manage our customer requirements.		We support our company vision, values and objectives of being safe, healthy and secure.		